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APR 2 9 2005

OFFICE OF PETITIONS

SNELL & WILMER
ONE ARIZONA CENTER
400 EAST VAN BUREN
PHOENIX, AZ 85004-0001

In re Application of:

Benson et al.

Application No. 10/711,388 Filed: September 15, 2004

Title of Invention:

ON-LINE MERCHANT SERVICES SYSTEM

AND METHOD FOR FACILITATING

RESOLUTION OF POST

TRANSACTION DISPUTES

DECISION GRANTING

STATUS UNDER 37 CFR 1.47(a)

This decision is in response to the Petition Under 37 CFR 1.47(a), filed April 1, 2005, to allow the other inventor(s) to proceed with the application on behalf of himself or herself and the nonsigning inventor(s).

The petition is granted.

The above-identified application and papers have been reviewed and found in compliance with 37 CFR 1.47(a). This application is hereby accorded Rule 1.47(a) status.

Petitioner has shown that the non-signing inventors, Judith Continelli and Sandra Hazeltine, refuse to join in the application.

As provided in Rule 1.47(a), this Office will forward notice of this application's filing to the non-signing inventors at the addresses given in the Petition. Notice of the filing of this application will also be published in the Official Gazette.

The application file is being returned to the Office of Initial Patent Examination for continued processing.

Telephone inquiries related to this decision may be directed to the undersigned at (571) 272-3232.

Petitions Attorney
Office of Petitions

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P.O. BOX 1450
ALEXANDRIA, VA 22313-1450
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Ms. Judith Continelli 5620 W. Tonopah Drive Glendale, AZ 85308

In re Application of:

Benson et al.

Application No. 10/711,388

Filed: September 15, 2004

Title of Invention:

ON-LINE MERCHANT SERVICES SYSTEM

AND METHOD FOR FACILITATING

RESOLUTION OF POST

TRANSACTION DISPUTES

LETTER

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OFFICE OF PETITIONS

Dear Ms. Continelli:

You are named as a joint inventor in the above-identified United States patent application filed under the provisions of 35 U.S.C. 116 (United States Code) and 37 CFR 1.47(a), Rules of Practice in Patent Cases. Should a patent be granted on the application you will be designated therein as a joint inventor.

As a named inventor you are entitled to inspect any paper in the file wrapper of the application, order copies of all or any part thereof (at a prepaid cost per 37 CFR 1.19) or make your position of record in the application. Alternatively, you may arrange to do any of the preceding through a registered patent attorney or agent presenting written authorization from you. If you care to join the application, counsel of record (see below) would presumably assist you. Joining in the application would entail the filing of an appropriate oath or declaration by you pursuant to 37 CFR 1.63.

Telephone inquiries regarding this communication should be directed to the undersigned at (571) 272-3232. Requests for information regarding your application should be directed to the File Information Unit at (703) 308-2733. Information regarding how to pay for and order a copy of the application, or a specific paper in the application, should be directed to Certification Division at (703) 308-9726 or 1-800-972-6382 (outside the Washington D.C. area).

Derek L. Woods Petitions Attorney Office of Petitions

cc: SNELL & WILMER

ONE ARIZONA CENTER 400 EAST VAN BUREN PHOENIX, AZ 85004-0001

## UNITED STATES PATENT AND TRADEMARK OFFICE



COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
P.O. BOX 1450
ALEXANDRIA; VA 22313-1450
www.usblo.gov

Ms. Sandra Hazeltine 820 East Corto Oro Phoenix, AZ 85020-3773

In re Application of:

Benson et al.

Application No. 10/711,388 Filed: September 15, 2004

Title of Invention:

ON-LINE MERCHANT SERVICES SYSTEM

AND METHOD FOR FACILITATING

RESOLUTION OF POST

TRANSACTION DISPUTES

LETTER

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APR 2 9 2005

OFFICE OF PETITIONS

Dear Ms. Hazeltine:

You are named as a joint inventor in the above-identified United States patent application filed under the provisions of 35 U.S.C. 116 (United States Code) and 37 CFR 1.47(a), Rules of Practice in Patent Cases. Should a patent be granted on the application you will be designated therein as a joint inventor.

As a named inventor you are entitled to inspect any paper in the file wrapper of the application, order copies of all or any part thereof (at a prepaid cost per 37 CFR 1.19) or make your position of record in the application. Alternatively, you may arrange to do any of the preceding through a registered patent attorney or agent presenting written authorization from you. If you care to join the application, counsel of record (see below) would presumably assist you. Joining in the application would entail the filing of an appropriate oath or declaration by you pursuant to 37 CFR 1.63.

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Luck J Words Derek L. Woods

Petitions Attorney Office of Petitions

cc: SNELL & WILMER

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PHOENIX, AZ 85004-0001